

Satisfaction Survey Results

This summary shows the combined counts of each score for each question on the consumer survey. An average score is calculated for you as well for each question. In addition, a list of individual surveys are listed below the summary. Click on any of the individual survey record ids to see the details as entered by the consumer.

Your ACDelco Account	FUERST AUTOMOTIVE						
Below are your customer responses	Very Satisfied	Somewhat Satisfied	Satisfied	Somewhat Dissatisfied	Very Dissatisfied		
	5	4	3	2	1	N/A	Avg
The time it took to complete the work on your vehicle?	259	5	3	0	0	3	5.0
The professionalism and friendliness of our staff?	264	1	1	0	0	4	5.0
The quality of our work?	260	2	0	0	0	8	5.0
The appearance of our shop?	255	6	0	0	0	9	5.0
The accuracy of our estimate?	233	5	3	1	1	27	4.9
The overall value you received?	253	7	3	1	0	6	4.9
			Don't Know	Yes	No	N/A	
Were ACDelco Brand Parts used in your repair?			132	79	13	46	N/A
	Very Likely	Somewhat Likely	Likely	Somewhat Unlikely	Very Unlikely		Avg
Would you recommend our shop to a friend?	258	3	1	1	0	7	5.0

Individual Surveys

Record	Post Date	Invoice Date	Comments
26	08/18/2008	05/22/2011	-Enter Comments Here-
27	08/19/2008	05/22/2011	-The team at Fuerst, saved me from a flat tire! They were propt, courteous, and very helpful. I will be a customer for life! and I will send customers their way!
28	08/21/2008	08/20/2008	Always great service and very professional and knowledgeabl on all matters.
32	09/07/2008	08/27/2008	-Enter Comments Here-
33	09/11/2008	09/08/2008	-Enter Comments Here-
35	09/13/2008	09/13/2008	-Enter Comments Here-
36	09/15/2008	09/13/2008	It's like going to the Hair dresser, doctor, dentist...once you have found someone you like and trust you don't have any reason to go anywhere else!
37	09/18/2008	09/18/2008	The service I receive at Fuerst Automotive is always top notch from the friendly & knowledgeable staff to the fairness and honesty of a quote on service. We bring both of our cars here for all of our service needs and we highly recommend Fuerst Auto. to all of our friends & family.
38	09/18/2008	09/18/2008	-Enter Comments Here-
39	09/19/2008	09/18/2008	-Enter Comments Here-
40	09/24/2008	09/17/2008	-Enter Comments Here- great place
42	09/27/2008	05/22/2011	-Enter Comments Here-
49	10/07/2008	05/22/2011	They are wonderful. Men that are professional and have integrity
53	10/11/2008	05/22/2011	-Enter Comments Here-
55	10/15/2008	10/11/2008	Very Satisfied as always!!

56	10/15/2008	10/15/2008	Rick was very friendly. Don the tech was very knowledgable and nice to deal with on this service.
57	10/19/2008	10/09/2008	-Enter Comments Here-
60	11/02/2008	11/01/2008	-Enter Comments Here-
71	11/19/2008	05/22/2011	-Enter Comments Here- I have come to trust this shop and turn to them FIRST when I need work done on any car in our household.
74	11/27/2008	11/24/2008	-Enter Comments Here-
75	11/30/2008	05/22/2011	-Enter Comments Here-
76	11/30/2008	05/22/2011	-Enter Comments Here-
77	11/30/2008	05/22/2011	-Enter Comments Here-
78	12/03/2008	05/22/2011	Very helpful employees, great waiting area, more than 5 stars!
94	12/09/2008	12/08/2008	-Enter Comments Here-
100	12/17/2008	05/22/2011	-Enter Comments Here-
103	12/24/2008	05/22/2011	I feel confident that these guys are taking good care of my car.
106	01/02/2009	12/27/2008	-Enter Comments Here-
107	01/04/2009	05/22/2011	-Enter Comments Here-
108	01/04/2009	05/22/2011	-Enter Comments Here-
109	01/04/2009	05/22/2011	-Enter Comments Here-
111	01/09/2009	05/22/2011	-Enter Comments Here-
112	01/14/2009	05/22/2011	-great personnell, explains any work needed expertly.
113	01/15/2009	05/22/2011	-Enter Comments Here-
114	01/20/2009	01/09/2009	-People are friendly and honest, will let you know if they can't get to you on a date requested as well as the cost
118	01/23/2009	01/23/2009	-Enter Comments Here-
122	01/25/2009	05/22/2011	-Enter Comments Here-
126	02/09/2009	05/22/2011	-Enter Comments Here-
127	02/12/2009	05/22/2011	I always feel at ease when I have my cars serviced at Fuerst Automotive. Honesty and fairness always rec'd.-Enter Comments Here-
129	02/13/2009	02/11/2009	-Enter Comments Here-
132	02/17/2009	05/22/2011	I appreciate how they went out of the way to contact the dealer for me on an issue I would have never thought was still covered by a warranty. Thanks!
133	02/19/2009	02/16/2009	-Enter Comments Here-
134	02/19/2009	05/22/2011	-Enter Comments Here-
135	02/20/2009	05/22/2011	-Enter Comments Here-
140	03/01/2009	02/27/2009	-Enter Comments Here-
146	03/10/2009	05/22/2011	The guys at Fuerst Auto are absolutely top notch. I have recommended them to everyone I know. They are men of integrity, honesty, and they stand by their work. Thanks guys!
151	03/18/2009	03/18/2009	-Enter Comments Here- always have excellent service at fuerst Auto, love them
152	03/18/2009	03/18/2009	I've been goin to this shop for years and continue to refer people year after year. Service was on a Honda Civic which is not listed below.
154	03/20/2009	05/22/2011	Fuerst Auto is very responsible and lets us know what our options are, we bring 3 cars here
158	03/24/2009	05/22/2011	-Enter Comments Here-
165	03/26/2009	03/26/2009	-Enter Comments Here-
172	04/04/2009	04/04/2009	I've been a customer for 9 years and they continue to provide excellent service, repairs and treat their customer with the utmost respect. Bob, the owner and Rick, the Mgr run a very efficient, clean shop. My compliments to them.
173	04/04/2009	04/04/2009	-Enter Comments Here-
174	04/06/2009	04/04/2009	Fuerst Automotive is a wonderful place. All the employees are very friendly and courtious. If I do wait for my car I don't mind it is very clean and the atmosphere is welcoming and relaxing. They also do exceptional work on all our cars!! I feel like they are family.
176	04/06/2009	05/22/2011	-Enter Comments Here-
182	04/18/2009	04/17/2009	The staff are always helpful and friendly. They work out issues sucessfully when they arise without hesitation.

183	04/19/2009	05/22/2011	Overall, very satisfied. They finished the oil change faster than originally indicated. I was there with my one-year old son, so their efficiency and helpfulness was very much appreciated.
191	04/24/2009	04/23/2009	-Enter Comments Here-
192	04/26/2009	05/22/2011	The best shop in the Cleveland area for overall service and friendliness.-
197	04/29/2009	04/24/2009	-Eworkmanship and quality of work was outstanding.
198	04/29/2009	04/28/2009	-Enter Comments Here-
207	05/04/2009	05/22/2011	We've been Fuerst customers for 5 years now. They're personable, honest and do good work. I'd go so far as to say they're throwbacks to a time when people took their jobs (and customers) seriously. I wish ALL of the people who called me a customer treated me this well!
208	05/05/2009	05/22/2011	-Enter Comments Here-
209	05/07/2009	05/22/2011	-Enter Comments Here-
212	05/11/2009	05/22/2011	-Enter Comments Here-
213	05/11/2009	05/11/2009	- Absolutely top notch service and very professional. They repaired the problem for a fraction of the expected cost. Covered the cost of fixing another problem I did not even realize was under warranty. Highly recommended
215	05/13/2009	05/12/2009	Left the car @ 8 AM, thinking it would be done in a couple of hours. Picked the car up after 2:30 PM
217	05/15/2009	05/15/2009	The entire staff here is friendly, knowledgeable and care about doing the job right.
218	05/15/2009	05/22/2011	Rick and Matt did a great job on my car. They evaluated my issue accurately and fixed it completely. I'm another satisfied customer of Fuerst Auto.
221	05/18/2009	05/14/2009	-Enter Comments Here-
222	05/19/2009	05/22/2011	always pleased with quick turnaround if there is a problem, otherwise, when I make an appointment, they keep to it and deliver timely
229	05/27/2009	05/22/2011	This shop is very professional and helpful.
235	06/01/2009	05/22/2011	-Enter Comments Here-
240	06/02/2009	06/02/2009	-Enter Comments Here-
245	06/03/2009	06/03/2009	-Enter Comments Here-
246	06/04/2009	05/22/2011	The guys are wonderful and really cater to their customers. It is a pleasure to be able to trust a merchant, that is rare these days!! Yes, I would, and have recommended Fuerst Automotive to EVERYONE!
247	06/04/2009	05/22/2011	All the employees were very friendly. They were able to help me, even though I do not understand car mechanics at all. My car was done in less than thirty minutes. I was very happy.
249	06/07/2009	05/22/2011	Bob (shop manager?) is a great guy!
251	06/08/2009	05/22/2011	-Enter Comments Here-
252	06/08/2009	05/22/2011	-Very satisfied with service on all service appts. for my Dodge Caravan and Chevrolet Malibu. I trust their competence and word re. repairs and routine service. Enter Comments Here-
267	06/16/2009	06/15/2009	-Enter Comments Here-
270	06/17/2009	06/04/2009	-Enter Comments Here-
271	06/17/2009	06/11/2009	Enter Comments Here-This is the most trustworthy and competent facility for car servicing.
272	06/17/2009	05/22/2011	Enter Comments Here-This is the most trustworthy and competent facility for car servicing.
276	06/24/2009	05/22/2011	-I trust this shop for all 3 cars in our household. They are professional, courteous, and prompt.
278	06/28/2009	05/22/2011	Enter Comments Here-R The staff at Fuerst Auto is top notch in every way. I've taken my vehicles to them for years and have never been disappointed. They truly understand the meaning of Customer service. In most cases they go above and beyond what was asked of them. If there were businesses that took care of their Customers this way there would be more business for everyone and happier Customers. It's always a pleasure to do business with them.
280	07/03/2009	05/22/2011	All the employees are so nice and friendly. whenever I am there every person always smiles and says hello. The customer service is definitely a priority.
283	07/06/2009	07/02/2009	-Enter Comments Here-There is no better car repair then Fuerst Automotive. Always friendly, always professional ALWAYS QUALITY REPAIRS
284	07/07/2009	06/20/2009	price of the part were too expensive. I could have bought the same radiator for \$50. less than what I was charged. Why such a big markup???
285	07/07/2009	05/22/2011	

286	07/07/2009	07/06/2009	price of the part were too expensive. I could have bought the same radiator for \$50. less than what I was charged. Why such a big markup??? Even with a 5% discount on parts
288	07/09/2009	05/22/2011	-Enter Comments Here-
290	07/12/2009	05/22/2011	great place
300	07/17/2009	07/16/2009	-Enter Comments Here-
302	07/21/2009	07/09/2009	-Enter Comments Here-
303	07/21/2009	07/17/2009	-2008 Acura MDX 6 cyl.
305	07/22/2009	07/20/2009	-Enter Comments Here-
307	07/22/2009	05/22/2011	This is an outstanding business. Everything about Fuerst Auto is excellent. You don't find many businesses of this quality anymore.
322	08/03/2009	05/22/2011	-Enter Comments Here-
324	08/03/2009	07/30/2009	-Enter Comments Here-
328	08/04/2009	08/04/2009	-Enter Comments Here-
330	08/05/2009	05/22/2011	I got there early and my work was completed before my appt time.
331	08/05/2009	08/05/2009	-Enter Comments Here-
334	08/07/2009	05/22/2011	-Enter Comments Here-
338	08/11/2009	08/04/2009	-Fuerst Auto is always timely, professional and courteous. They are the best repair center I've ever taken cars to.
339	08/11/2009	07/28/2009	-I always choose this shop for my car work from oil changes to belts to engine repair. They are accurate and reliable.
340	08/11/2009	05/22/2011	We have been taking all of our vehicles here for years. And I've never had a concern or complaint
344	08/12/2009	05/22/2011	always have a great experience here. prices could be a bit cheaper, but service and quality are A+.
357	08/19/2009	08/19/2009	I had an emergency repair and Matt was able to work me in their line-up. This auto service is golden.
361	08/25/2009	08/21/2009	Excellent, fair price and reliable
366	08/28/2009	08/27/2009	This shop is professional from oil change work to tranny repair. They're reliable and care about customers.
376	09/10/2009	09/09/2009	-EExtremely satisfied with the work performed
379	09/11/2009	05/22/2011	Always good work at a fair price.
384	09/15/2009	09/14/2009	-Enter Comments Here-
387	09/15/2009	09/15/2009	Fuerst Auto is amazing, explaining the problem and coming in at a price predicted.
392	09/19/2009	09/19/2009	-Enter Comments Here- I have been a customer for many years. I trust this shop 100%.
394	09/21/2009	09/16/2009	-Enter Comments Here-
395	09/24/2009	09/22/2009	-Enter Comments Here-
396	09/25/2009	09/21/2009	-Enter Comments Here-Very friendly, courteous, and professional staff. Manager/Owner exceptionally accommodating.
397	09/25/2009	05/22/2011	-Enter Comments Here-
398	09/28/2009	05/22/2011	-Enter Comments Here-
406	10/02/2009	05/22/2011	-Enter Comments Here-
408	10/05/2009	10/01/2009	As usual, very professional and exceptional service.
411	10/07/2009	10/06/2009	-Enter Comments Here-
412	10/07/2009	09/29/2009	great friendly place and good quality
420	10/09/2009	05/22/2011	-Enter Comments Here-
429	10/19/2009	10/19/2009	price quoted seemed high compared to previous similar job performed. Rear brakes (discs & rotors were \$220) Front brakes (pads & rotots) was \$374. Was told that front rotors are twice as expensive as rear rotors for that vehicle
441	10/30/2009	05/22/2011	-Enter Comments Here-
442	10/30/2009	05/22/2011	-Enter Comments Here-
443	10/30/2009	05/22/2011	-Enter Comments Here- Very helpful to seniors
449	11/03/2009	10/31/2009	Taking my car to Fuerst Automotive is like taking it to family. So trust-worthy and through. I wouldn't go anywhere else.
450	11/05/2009	05/22/2011	Very professional,great service-Enter Comments Here-
455	11/09/2009	11/05/2009	-Enter Comments Here-

467	11/22/2009	05/22/2011	-Enter Comments Here-
469	11/27/2009	11/27/2009	-Enter Comments Here- Rick and the Fuerst Team are always friendly and professional with the way he handles our vehicles.
472	12/03/2009	12/01/2009	-Enter Comments Here-
473	12/04/2009	12/04/2009	Great Shop and Great Mechanics
474	12/07/2009	05/22/2011	These guys continue to do a great job!
476	12/07/2009	12/07/2009	The shop manager explained everything very well and made sure I understood things before leaving Both the shop manager and mechanic were available to explain the problem with my car and willing to answer questions that I imagine (they thought) were nothing to them but major concerns for me going into winter with car problems. I would recommend them even to my mother-in-law... in all seriousness they "are great" to work with.
480	12/10/2009	12/10/2009	
481	12/11/2009	05/22/2011	always friendly and on time. an asset to our community
485	12/17/2009	05/22/2011	-Enter Comments Here-
488	12/22/2009	05/22/2011	-Enter Comments Here-
492	12/26/2009	12/21/2009	I have recommended Fuerst Auto to people. They are friendly and honest.
493	12/28/2009	05/22/2011	great guys! good service, reasonable prices!
512	01/04/2010	01/04/2010	-Enter Comments Here-
513	01/04/2010	01/04/2010	-Enter Comments Here-
518	01/10/2010	01/07/2010	-Enter Comments Here-
520	01/12/2010	05/22/2011	VERY clean shop and courteous, professional staff.
557	01/18/2010	01/14/2010	-Enter Comments Here- STAFF AND WORKMANSHIP IS ESCELLENT! I ALWAYS REFER PEOPLE TO FUERST AUTO.
565	01/23/2010	05/22/2011	Excellent as always!
566	01/24/2010	01/23/2010	-Enter Comments Here- Always good work and cooperative
567	01/24/2010	05/22/2011	-Excellent Service as always. I don't go to any other shop.
571	01/25/2010	01/25/2010	-Enter Comments Here-I would always recommend this fine establishment to anyone.
572	01/25/2010	01/21/2010	-Enter Comments Here-
577	01/31/2010	01/30/2010	-Enter Comments Here- Always do a nice job and complete it on time!
579	02/01/2010	02/01/2010	I keep returning because I trust Bob and his staff.
582	02/03/2010	02/02/2010	looks so neat and tidy. almost too nice to be a repair shop. This place should be the standard to which others should strive to emulate. Keep up the great work
584	02/04/2010	05/22/2011	-The staff at this service center is THE BEST. I trust their work and appreciate their professionalism.
587	02/06/2010	12/29/2009	-Enter Comments Here-
588	02/06/2010	02/06/2010	-Enter Comments Here- Worked with me installing tires. Always cooperative.
590	02/10/2010	02/05/2010	-Enter Comments Here-
606	02/15/2010	05/22/2011	-Enter Comments Here-
607	02/17/2010	02/10/2010	-Enter Comments Here-a very concerned freindly staff that shows they appreciate my business.
609	02/19/2010	05/22/2011	-Enter Comments Here-
611	02/22/2010	05/22/2011	-Enter Comments Here-
613	02/22/2010	01/14/2010	Very trustworthy and fair.
615	02/24/2010	02/24/2010	-Enter Comments Here-
623	03/03/2010	05/22/2011	Always professional and yet personal too. Very trustworthy service
624	03/04/2010	05/22/2011	
625	03/05/2010	03/04/2010	The writeup man was very helpful and very courteous. Also talked to Bob who also was very helpful and very courteous.
629	03/08/2010	03/08/2010	-Enter Comments Here-
630	03/09/2010	03/09/2010	shop and techs were great. Tech even explained things about the work done and what to watch for in the future.
632	03/11/2010	05/22/2011	The staff is always friendly and courteous.
654	03/15/2010	05/22/2011	I recommend this shop to anyone looking for auto repair. I appreciate their honesty, integrity, and superior service.

659	03/18/2010	05/22/2011	it was very helpful being able to be dropped off at home after leaving the car for repairs.
660	03/19/2010	05/22/2011	-Enter Comments Here-
663	03/23/2010	05/22/2011	Professional and also finished car when I asked for it!
682	03/30/2010	03/30/2010	-Enter Comments Here-
683	03/31/2010	03/31/2010	-Waiting room was very clean & all personnel were very professional.
688	04/04/2010	04/03/2010	-Enter Comments Here- The Team at Fuerst Auto always does a nice job! Thats why I continue to return to them for service.
689	04/05/2010	03/31/2010	They did a great job and explained things well. Even when I returned a few days later...they still explained a few questions I had on the work.
695	04/12/2010	05/22/2011	kept us apprised of the part issue and made sure we had it correct before letting us know it was done
697	04/13/2010	05/22/2011	-Enter Comments Here-
699	04/15/2010	04/14/2010	Absolutely-a friendly and trusting establishment-Enter Comments Here-
716	04/24/2010	05/22/2011	Great experience w/ Fuerst Auto....as usual!! :) Thanks!
724	05/04/2010	05/04/2010	-Enter Comments Here-great workmanship and quality at a fair price. They know what they are doing.You can trust them to do only what is needed
726	05/06/2010	05/06/2010	I appreciate the skill and honesty at this shop. This is the shop I recommend to everyone.
727	05/08/2010	05/22/2011	-Enter Comments Here-
728	05/08/2010	05/22/2011	:o) A pleasure as always.
731	05/10/2010	05/22/2011	As always, an excellent service shop !
738	05/19/2010	05/22/2011	Professional staff & mechanics who are responsive to customer questions.
739	05/22/2010	05/22/2011	-Enter Comments Here-
740	05/22/2010	05/20/2010	-They are the best repair shop in this entire area of Cleveland, OH. Knowledgeable, competent, professional and honest.Enter Comments Here-
743	05/23/2010	05/22/2011	I always feel like these guys have my best interest in mind.
744	05/27/2010	05/22/2011	-Enter Comments Here-these
745	05/30/2010	05/22/2011	good job Don! thanks again.
747	06/02/2010	06/02/2010	-Enter Comments Here-
751	06/11/2010	06/05/2010	-Enter Comments Here- Always get treated well by the Fuerst Auto staff!
752	06/15/2010	05/22/2011	the mechanic came out to the waiting area to ask questions, and clarify the questions that I had about the vehicle. He (they) were all very friendly...
755	06/18/2010	06/17/2010	Always friendly and professional. Truly a great value!
756	06/22/2010	05/22/2011	Excellent job!!! TOTALLY satisfied!!
759	07/09/2010	05/22/2011	-Enter Comments Here-
764	07/21/2010	07/20/2010	-These mechanics are professionals. Timely, accurate, courteous, RELIABLE
768	07/25/2010	05/22/2011	-Enter Comments Here-
782	08/05/2010	08/04/2010	Fuerst Automotive has always been top quality. I've done business there exclusively for almost 20 years.
786	08/12/2010	05/22/2011	The staff at Fuerst Automotive are honest, competent and professional.-Enter Comments Here-
787	08/12/2010	08/12/2010	Fuerst Auto is the only place I take my car for repairs and maintenance. They get the job done in a very professional and courteous manner. I trust them.
789	08/17/2010	05/22/2011	I recommend this shop to everyone I am in contact with. They're accurate, timely, courteous, and skilled.
790	08/17/2010	08/11/2010	I recommend this shop to everyone I am in contact with. They're accurate, timely, courteous, and skilled.
791	08/18/2010	05/22/2011	-Enter Comments Here- Entire shop staff has consistent work excellence, efficiency & rapport with customers.
792	08/20/2010	05/22/2011	-Enter Comments Here- I am always very well pleased with the work done at Fuerst Automotive.
793	08/23/2010	05/22/2011	-Enter Comments Here-
797	09/02/2010	05/22/2011	-Enter Comments Here-
799	09/04/2010	09/03/2010	-Enter Comments Here-
841	09/26/2010	09/21/2010	-Enter Comments Here-
845	09/27/2010	09/27/2010	-Enter Comments Here-

858	10/10/2010	10/07/2010	-Enter Comments Here-great to do business with an honest and reliable auto service shop
869	11/01/2010	05/22/2011	-EHey AC Delco, how about reviving those promo offers on service and TBA thru Fuerst for loyal customers like me?! Things have got to be better for you, spread the goodies a little. nter Comments Here-
872	11/02/2010	05/22/2011	-Enter Comments Here-
874	11/05/2010	05/22/2011	-Enter Comments Here-
875	11/05/2010	10/28/2010	-Enter Comments Here-
877	11/07/2010	11/06/2011	I have 100% confidence in their recommendations.
878	11/07/2010	05/22/2011	Always very friendly, very HONEST service!!!
887	11/16/2010	11/10/2010	-Enter Comments Here-
889	11/18/2010	05/22/2011	-Enter Comments Here-
890	11/22/2010	11/18/2010	-Enter Comments Here-
894	11/25/2010	11/24/2010	-Enter Comments Here-
896	11/28/2010	05/22/2011	-Enter Comments Here-
900	11/30/2010	11/29/2010	The service is always great! Very professional and do their best to get the work done on the day the car is brought in, even when it is a surprise drop off. These guys are wonderful!!!
902	12/01/2010	05/22/2011	-Enter Comments Here-
907	12/07/2010	12/07/2010	The guy at the shop was very friendly and helpful. He was nice about explaining things so that I understood what was going on.
908	12/08/2010	12/06/2010	-Enter Comments Here-
918	12/12/2010	12/10/2010	-Enter Comments Here-
924	12/13/2010	12/10/2010	-Enter Comments Here-
929	12/15/2010	05/22/2011	-Enter Comments Here-
937	12/18/2010	12/17/2010	-Enter Comments Here-
962	01/01/2011	05/22/2011	-Great service. Professionally trained, good availability.
971	01/10/2011	01/10/2011	-would always use fuerst auto. for service. have complete trust in them.
972	01/10/2011	01/10/2011	-would always use fuerst auto. for service. have complete trust in them.
988	01/23/2011	01/20/2011	-Enter Comments Here-
992	01/26/2011	05/22/2011	The staff is always very professional, friendly, and go out of their way to make sure everything is checked out on my car.
1018	02/02/2011	02/01/2011	-Enter Comments Here-great place
1019	02/02/2011	05/22/2011	-Enter Comments Here-great people
1025	02/05/2011	02/04/2011	-Enter Comments Here-
1028	02/09/2011	02/09/2011	Service was done as promised and the perk was valet service from my door to their shop. Work is always done right.
1036	02/13/2011	05/22/2011	I appreciate these guys!
1038	02/14/2011	02/14/2011	Very friendly staff hence very good first impression and service. Forgot to use my discount coupon
1041	02/15/2011	02/15/2011	-Enter Comments Here-
1043	02/17/2011	02/15/2011	This shop is consistently professional, courteous, and accommodating to my schedule. It's good to have a trustworthy auto mechanic!
1044	02/19/2011	02/16/2011	-Enter Comments Here- GREAT PLACE....GOOD WORK
1047	02/20/2011	05/22/2011	-Enter Comments Here- Nice work
1073	03/06/2011	03/04/2011	-Love taking my car to Fuerst Automotive. They are always very friendly and very accommodating!
1074	03/07/2011	05/22/2011	Staff is friendly & helpful to all customers who came in.
1078	03/09/2011	03/09/2011	-Enter Comments Here-
1079	03/11/2011	03/10/2011	-Enter Comments Here-
1091	03/21/2011	03/02/2011	Very friendly and knowledgeable. Excellent Service.
1092	03/21/2011	03/21/2011	-Enter Comments Here-
1097	03/23/2011	05/22/2011	-Enter Comments Here-
1105	03/30/2011	03/29/2011	-Enter Comments Here-
1112	04/05/2011	04/04/2011	excellant service friendly/courteous /professional staff -consisitantly accomendating
1115	04/06/2011	05/22/2011	-Enter Comments Here-

1121	04/13/2011	03/31/2011	Enter Comments Here-My first time to Fuerst Auto...a friend referred me. It was an unexpected need for an alternator and serpentine belt. Very costly...but, Rick, whom I dealt with was very nice and very professional there. I hope I do not need your services in the near future!!? But, if I did, I would come back and I would refer your company. So far, so good as far as my car repairs go...Thank you!
1138	04/18/2011	05/22/2011	-Enter Comments Here-
1153	04/26/2011	05/22/2011	How nice it was not to be "hounded" into getting other/more work done to my old van! I will be going back monthly for my oil change! Great service, great personnel, clean, welcoming shop!
1164	05/01/2011	04/28/2011	-Enter Comments Here-
1165	05/01/2011	04/26/2011	-Enter Comments Here- Nice job as always!
1168	05/03/2011	05/02/2011	r Comments Here-cannot say enough great things about the people at fuerst auto.
1172	05/05/2011	05/05/2011	Very likely to return to Fuerst Automotive
1179	05/08/2011	04/30/2011	Had a coupon for free oil change. Great service, but standard oil change price is more than competitors, so I am unlikely to return.